

USG&E Rewards Program Terms & Conditions

USG&E 6555 Sierra Drive, Irving, TX 75039

1. Actively enrolled accounts on a qualifying USG&E product ("Eligible Product") with a valid e-mail address (each a "Customer") are eligible to receive access to the USG&E Rewards program (the "USG&E Rewards").
2. Once a Customer is enrolled, the USG&E Rewards will become available in the month of the account's enrollment effective date. Internet access is necessary to access the USG&E Rewards. Action is required on the part of the Customer to access the USG&E Rewards.
3. Customers will receive \$50 in "Reward Dollars" each month they are actively enrolled in the initial term of an Eligible Product.
4. The specific Eligible Product that the account is enrolled in will determine the Rewards Dollars available within their USG&E Rewards account at <http://www.usganderewards.com>.
5. The monthly \$50 in Reward Dollars provides customers savings, discounts, deals and coupons redeemable online. Customers can choose from local deals, local and national chain restaurants, hotels, movie theatres, products, gift cards, and more. A printer may be required to utilize those rewards that require printing a savings voucher. "Reward Dollars" are promotional rewards. The "Reward Dollars" are not gift cards, nor gift certificates, and have no cash value.
6. There is no expiration date on the USG&E Rewards as long as the account remains actively enrolled on an Eligible Product, however, USG&E reserves the right to substitute, modify, or end the USG&E Rewards at any time.
7. Upon cancellation or initial term expiration, Customers will still have access to any unused reward value accrued within their USG&E Rewards account at <http://www.usganderewards.com>.
8. Customers are required to have a valid e-mail address on file in order receive the monthly notification when Reward Dollars are deposited to their account.
9. Offers and terms and conditions vary by restaurant and/or retailer. Customers are encouraged to visit the <http://www.usganderewards.com> web site to find participating restaurants and/or retailers in their area and to read the individual terms before redeeming their reward(s).
10. The Reward Dollars savings voucher once redeemed, is subject to the terms and conditions of the restaurant or retailer which may include the condition that a certain monetary value must be spent in order to redeem the certificate's value; the condition that the savings voucher cannot be applied to sales tax or gratuities; or the condition that the savings voucher could be limited to certain party sizes. These are just examples and not representative of all conditions. Customers are encouraged to visit the <http://www.usganderewards.com/> web site to find participating restaurants and retailers in their area and to read the individual terms before redeeming their savings voucher(s).
11. Once the Reward Dollars value is redeemed for a specific restaurant or retailer, the savings voucher will have expiration dates per the terms and conditions of the restaurant or retailer.
12. Once the Reward Dollars value is redeemed, the savings voucher cannot be credited back to the customer's account even if the savings vouchers were unused by the customer or expired.
13. If the Reward Dollars are not redeemed in a given month, the unused reward value will automatically roll over to the next month.
14. After the first month of service, at the beginning of each month during the initial term of an Eligible Product, an additional \$50 in Reward Dollars will be added to the customer's account. An e-mail reminder will be sent to the e-mail address on file.
15. Customers can access their USG&E Rewards account using their email address or phone number, and their zip code.

16. The \$50 in Reward Dollars can be divided between different restaurant and/or retail locations at the customer's discretion. For more information about the USG&E Rewards, customers may refer to the terms and conditions at <http://www.usganderewards.com/#terms>.

17. The Rewards may include access to sweepstakes. Visit <https://www.usganderewards.com> for more details. NO PURCHASE NECESSARY. OPEN TO LEGAL RESIDENTS OF THE 50 UNITED STATES (INCLUDING DC) AGE 18+ EXCEPT NY AND FL. VOID WHERE PROHIBITED. Vistra Corp. and Optimus employees not eligible. Promotion ends 12/31/24. Enter using Rewards or via no purchase necessary alternative method of entry (AMOE). Terms and conditions apply. For Official Rules, how to enter via AMOE, prizes, and odds, visit www.usganderewards.com/officialrules. Sponsor: Vistra Corp. 6555 Sierra Dr., Irving, TX 75039.