



FOR IMMEDIATE RELEASE

Media Contact:

U.S. Gas & Electric, Inc.

Anthony Zannini, Sr. Director of Human Resources & Operations

Phone: (305) 947-7880

Email: MediaRelations@USGandE.com

U.S. Gas & Electric is Recognized in J.D. Power Retail Electric Provider Residential Customer Satisfaction Studysm

Miramar, FL – August 14, 2015 – America's leading consumer research firm, JD Power and Associates, has issued its 2015 Retail Electric Provider Customer Satisfaction Surveyssm, awarding top rankings to five companies under the U.S. Gas & Electric, Inc. ("USG&E") umbrella. Operating in eleven states and the District of Columbia, the U.S. Gas & Electric companies marketing in Connecticut, Massachusetts, New Jersey, New York and Pennsylvania, were all recognized in the survey.

New Jersey Gas & Electric ("NJG&E") was honored with the top award for placing "Among the Best" in most of the segments in the New Jersey market, followed by Connecticut Gas & Electric ("CTG&E"), Massachusetts Gas & Electric ("MAG&E"), New York Gas & Electric ("NYG&E") and Pennsylvania Gas & Electric ("PAG&E"), which ranked #2, #2, #8 and #14, in Connecticut, Massachusetts, New York and Pennsylvania, respectively. J.D. Power's ratings are based on the opinions of a representative sample of consumers who have used the service being rated and are, therefore, indicative of a typical buying or ownership experience.

The retail energy industry has exploded over the past decade, with hundreds of energy services companies competing to serve millions of residential customers in deregulated markets across America. With energy costs and demand spiraling ever-higher, USG&E strives to provide the best value to its customers by providing them with the tools to stabilize pricing, curtail usage, and limit exposure to the volatility of energy markets. As more customers turn to retail suppliers to help manage their energy costs, USG&E is positioned as one of the top providers in the country to help them achieve their energy management goals.

According to the J.D. Power ratings, in 4 out of 5 states the USG&E family of companies were awarded "Among the Best" for their excellent customer service. "Customer satisfaction is the Number One priority at USG&E," stated Kevin McMinn, USG&E's Chief Operating Officer. "There is no greater honor than to have our customers rate their experience with USG&E at the highest level in the industry." The Company's Chief Financial Officer, David Weinberg, added "We, at U.S. Gas & Electric, are proud of this recognition and driven to maintain our high standard of service for every customer, every day."



The full J.D. Power report can be found at [J.D. Power 2015 Retail Electric Provider Residential Customer Satisfaction StudySM](#)

ABOUT U.S. GAS & ELECTRIC

U.S. Gas & Electric, Inc., its subsidiaries and family of companies (“USG&E”), is a leading retail energy supplier to commercial and residential customers in Connecticut, Illinois, Indiana, Kentucky, Maryland, Massachusetts, Michigan, New Jersey, New York, Ohio, Pennsylvania and the District of Columbia. USG&E provides energy management products and services to more than 250,000 natural gas and electric customers with wide ranges of energy usage patterns and requirements. Over the years, the Company has been acknowledged and featured on the *Inc. 500* magazine list as one of the Nation’s Fastest Growing Private Companies in America. USG&E, headquartered in Miramar, FL, maintains offices and personnel around the country. For more information on the Company, visit U.S. Gas & Electric, Inc. (at www.USGandE.com) or contact Anthony Zannini (at 305-947-7880).